



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Robert Delaware
MuckRock News
DEPT MR 6026
P.O. Box 55819
Boston, MA 02205-5819

SEP 17 2013

Re: FOIA-2013-01275
www.scribd.com Complaints

Dear Mr. Delaware:

This is in response to your request dated August 20, 2013 under the Freedom of Information Act seeking access to any consumer complaints filed against <http://www.scribd.com>. In accordance with the FOIA and agency policy, we have searched our records as of August 20, 2013, the date we received your request in our FOIA office.

We have located 24 responsive complaints that consumers have made to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Mark Peterson at (202) 326-3731.

Sincerely,

Dione J. Stearns
Assistant General Counsel

Enclosed: 24 Consumer Complaints